

July 23, 2009

Dear Mr Lagois:

Chris Parish of Lagois Drafting and Construction supervised and managed the renovation of our basement during the period March to June 2009. He demonstrated outstanding customer service throughout the renovation period. He kept us fully informed regarding each stage of the project. He ensured that we were aware of when sub-contractors would be arriving and what they would be doing while on-site. Chris visited the site regularly to ensure that sub-contractors were carrying out their work according to plan. He ensured that any corrective work was done to meet his and our expectations for a high-quality job.

Chris's expectations matched ours, that is, superior workmanship that would result in a high quality renovation. He was thorough in explaining expectations to sub-contractors and in ensuring that the work met that expectation.

Chris insisted that sub-contractors maintain a clean, safe and healthy job-site. During his regular visits he made note of site cleanliness and if he noted any concerns they were rectified quickly, normally before the end of the same day.

Chris was responsive to our questions and informed us of any issues that arose. He was a pleasure to work with. Things happened when he said they would and how he said they would and at the expected cost – all clearly indicators of sound business ethics.

Chris was instrumental in salvaging materials for recycling - such as the old toilet and vanity for us to take to the re-store – an indication that Chris believes in sustainable construction practises.